



# Scottish Manufacturing Advisory Service – Introduction to Lean

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## Introduction to 'Lean': A practical workshop for Manufacturers

Thank you for registering to attend the 'Lean Thinking' half day workshop at West Lothian College, Livingston, (EH54 7EP) on **Thursday 9<sup>th</sup> October at 9am.**

The highly interactive workshop simulates how businesses are run from order entry to customer receipt; highlights some of the typical daily challenges that we all experience and demonstrates an alternative way of looking at your business. By learning and applying some simple 'Lean Thinking Principles' you can start to think and act differently to improve your business efficiency and ultimately your bottom line.

### What will the Lean Experience highlight?

Really focusing on the customer  
Creating Flow  
Value v Non Value activities  
Managing cost

Impact of Quality  
Managing change  
Process focused  
Managing resources efficiently

**Your SMAS Practitioners for the day will be Jerome Finlayson and Bernard Harkins and they both look forward to welcoming you to the workshop.**

SMAS events are extremely popular and most have a waiting list. If, for whatever reason, you're not able to attend, can you please notify our event team on **0845 607 8787**, so that your place can be offered to another company.

We look forward to seeing you on the day.

Joanne Blanusá  
*SMAS Senior Business Development Executive*



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**Thursday 9<sup>th</sup> October**

**West Lothian College, Pavilion B, Business Partnership Centre, Livingston, EH54 7EP**

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9:00	Arrival Tea/Coffee and Networking
9:30	'Lean Thinking' - What is Lean and how can it be applied to your business?
10:15	Break out and preparation for the Lean Experience
10:30	'The Lean Experience' facilitated workshop simulation exercise
12:30	Wrap up and next steps
13:00	Lunch

**SMAS is focused on developing a culture of business excellence in all manufacturing companies in Scotland. We help businesses become more profitable, competitive and successful by designing and delivery tailored manufacturing improvement support. Visit [www.scottishmas.co.uk](http://www.scottishmas.co.uk) to see how SMAS can help your business.**



Highlands and Islands Enterprise  
Iomairt na Gàidhealtachd 's nan Eilean



Scottish Enterprise